



## Website Account Information

Please note that throughout this document you should replace all occurrences of ***your-domain.com*** with your actual domain. Your ***admin-user*** and ***admin-pass*** was given to you in an email when you first purchased your website account. If you have lost your account information please contact us at [hosting@terabit.ca](mailto:hosting@terabit.ca).

### Website FTP/SFTP

**Host:** ftp.your-domain.com  
**User:** admin-user  
**Pass:** admin-pass

### Control Panel

Login to your control panel by using the following url:

**Link:** http://your-domain.com/cpanel/  
**User:** admin-user  
**Pass:** admin-pass

You can use the control panel to perform many useful functions. These functions include but are not limited to:

- Mail
  - Add/Modify/Remove Accounts
  - Add/Modify/Remove Aliases
  - Adjust Spam Filter Settings
  - Add/Modify/Remove Auto Responders
- Website File Manager
- Website Statistics
- phpMyAdmin (database administration)



## **Initial Domain Setup**

When you first start using our services you must update the name server settings for your domain so that email and web traffic will be directed to our servers. Please use the following name server settings:

**Primary:** ns1.terabit.ca  
**Secondary:** ns2.terabit.ca

If you have any problems with your account please contact us at [hosting@terabit.ca](mailto:hosting@terabit.ca).

Thank you,  
The Terabit Team